

SEPTA **key** partner programs

KEEPING OUR REGION MOVING PRODUCTIVELY

hi, partner!

SEPTA has thoughtfully engineered a trio of cost-saving programs allowing organizations to offer free or discounted fare products to their employees, college and university students, and clients. Why three? Because we proudly partner with a wide variety of very different organizations, from large corporate employers to small businesses and colleges and universities to non-profit and social services agencies, which means that we know there's no "one-size-fits-all" answer to everyone's transportation benefit needs. Our programs have been carefully tailored so our partners have the flexibility to select the best possible solution for their unique needs.

Read on to learn about the benefits of each program and tips on how to choose the program that works best for you.



partners save **money**

Participating organizations can save big on fare products. They enjoy deep discounts and their employees can purchase fares with pretax dollars.

Flexible fare options offer organizations the opportunity to efficiently select relevant fare products, allowing organizations to tailor their orders for the every day, hybrid, or occasional commuter.

FUN FACT! Public transportation is already a more cost-effective way to travel, when compared to driving a single-occupancy vehicle.

“FMC wanted to provide this benefit at no cost to employees to give them access to mass transit for their commutes and so they could travel anywhere, anytime on SEPTA.”

*— Kyle Matthews
FMC Vice President and
Chief Human Resources Officer*

partners save **the environment**

SEPTA Key Partner Programs offer organizations an easy way to demonstrate environmental stewardship.

More than ever, organizations and companies are being judged on their behavior and social responsibility. These programs offer an easy and meaningful way to demonstrate action and commitment to sustainability goals including improving air quality and reducing their carbon footprints.

“Participating in this program aligns with Drexel’s ongoing commitment to improving sustainability practices at the University and being part of the solution to climate change.”

— John Fry
Drexel University President

partners save **time**

The introduction of SEPTA Key has made it easier than ever before to administer these beneficial programs. Fare products* can be purchased online through the SEPTA Key portal and automatically loaded onto individuals' SEPTA Key cards each month.

It is also an immediate employee benefit that can be offered to recruit and retain employees.

"The Key card is a plus! You don't have think about it. It automatically loads your product and it's easy to enroll and participate."

*— Program Administrator,
Jefferson Health*

* Does not apply to SEPTA Key Partner Pass paper passes.

partners save **the day**

SEPTA Key Partners can offer a valuable benefit to their employees to improve retention, offering relief from high gas prices, and the hassles of traffic and parking.

Social service and non-profit agencies can enjoy providing safe and reliable transportation for clients who need it.

"Providing Partner Passes to assist with transporting students through the city is so important, because they don't all have access to what they need for after school programs."

*— Program Administrator,
After School with the City of
Philadelphia Rowing*



WHAT IS IT

A universal benefit program, offering deeply discounted All-Access Passes for employees and college/university students, purchased electronically for 6 month terms

WHAT IS IT

An opt-in benefit program, offering monthly fare products and Travel Wallet for employees and college/university students, purchased electronically on a monthly basis

WHAT IS IT

Paper passes for partners to distribute, pre-purchased in bulk on an as-needed basis
Partner Passes are not for resale.

FOR

Eligible employees

KEY ADVANTAGE

Eligible college/
university students

KEY ADVANTAGE UPASS

FOR

All employees

KEY COMMUTER EMPLOYEE

All college/
university students

KEY COMMUTER SEMESTER PASS

FOR

Clients of social agencies and non-profits,
and special event attendees

FARE PRODUCTS AVAILABLE

All-Access Pass
loaded onto SEPTA Key card

FARE PRODUCTS AVAILABLE

Monthly fare products and Travel Wallet
loaded onto SEPTA Key card

FARE PRODUCTS AVAILABLE

Six (6) different Partner Passes are available
from single use to 30-day

BENEFIT DETAILS

Universal program that must be made
available to **ALL** eligible employees
and college/university students*

BENEFIT DETAILS

Opt in program available to all
interested employees and students

BENEFIT DETAILS

Allows agencies to provide safe and reliable
transportation to their clients via paper disposable
passes that aren't activated until their first use

COST TO PARTNER

Costs vary, and can be as low as \$27/month for employees
and \$25/month for students. Program usage is monitored
for the first 3 months, after which the cost will be adjusted
for the next contract period to reflect actual usage.

COST TO PARTNER

Varies. Institutions have the option to cost-share
with participants; fully cover the cost of fares; or
offer program as a pre-tax benefit to employees.
Discount option available.*

COST TO PARTNER

Passes range from \$2 to \$96 per pass with several
options available. See Fare Products Available box
for all passes/pricing.

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CLICK FOR PROGRAM + ENROLLMENT DETAILS FOR EMPLOYEES

CLICK FOR PROGRAM + ENROLLMENT DETAILS FOR STUDENTS

CLICK FOR PROGRAM + ENROLLMENT DETAILS

CLICK FOR DISCOUNT AGREEMENT

CLICK FOR PROGRAM + ENROLLMENT DETAILS

*Except for PA residents 65+, deemed permanently virtual, or working/learning at a location not accessible by SEPTA

* Universities participating in the Semester pass program must submit the discount agreement

YOUR APPLICATION + PAYMENT

How can I apply for the any of the Partner Programs?

Visit septakey.org. Under the 'Partner Program' tab, select *Partner Program Application* to apply.

What payments are accepted?

Only electronic payments are accepted. Admins can add a credit card or an ACH payment to their account profile. The credit card limit is \$7,000 per order.* Limitations may vary depending on your account configuration.

How do I update my payment profile?

Call the SEPTA Key Call Center at 855-567-3782, option 5. The SEPTA Key Call Center's hours are M-F 9:00 AM – 5:00 PM.

YOUR ORDER + PASSES

How are the passes used on SEPTA validators?

SEPTA Partner Passes and Key cards are tapped directly on the red validators at SEPTA turnstiles or on-board SEPTA vehicles.

How long does a Partner Pass or bulk Key card order take to deliver?

Once the payment clears on your order, delivery can take 3-5 business days. Please note that a signature is required for deliveries.

What happens if my order is lost?

Call the SEPTA Key Call Center at 855-567-3782, option 5 or contact your SEPTA representative.

YOUR ADMIN ACCOUNT

Can a secondary admin be added to the account?

Yes, a secondary admin can be added to an account. The primary admin will need to call the SEPTA Key Call Center at 855-567-3782, option 5 to add a secondary admin. Please have the contact information of the secondary admin ready prior to calling.

How can I update the contact information on the account?

The primary admin can call the SEPTA Key Call Center 855-567-3782, option 5.

Who can I contact for assistance accessing my account?

Contact the SEPTA Key Call Center 855-567-3782, option 5.

How can I confirm my contact information on file?

Sign into your account and locate the *My Company* tab in the top ribbon to view contact information. If you need to edit this, please call the SEPTA Key Call Center 855-567-3782, option 5.

How can I change my password? Log in to your account, select the *My Company* tab, and locate the *Administrator Profile* dropdown. Select *Change Password* and follow the prompts to update your password.

How can I view my previous orders?

Sign into your account at septakey.org. In the top ribbon, locate the *Order History* tab to view orders.



REGIONAL RAIL

13 lines | 150+ stops
\$4-10 with SEPTA Key card
Tap in and out to ride



SUBWAY/ELEVATED

2 lines | 50 stops
\$2 with SEPTA Key card
Tap in to ride



BUS

120 routes | Frequent stops
\$2 with SEPTA Key card
Tap in to ride



TROLLEY

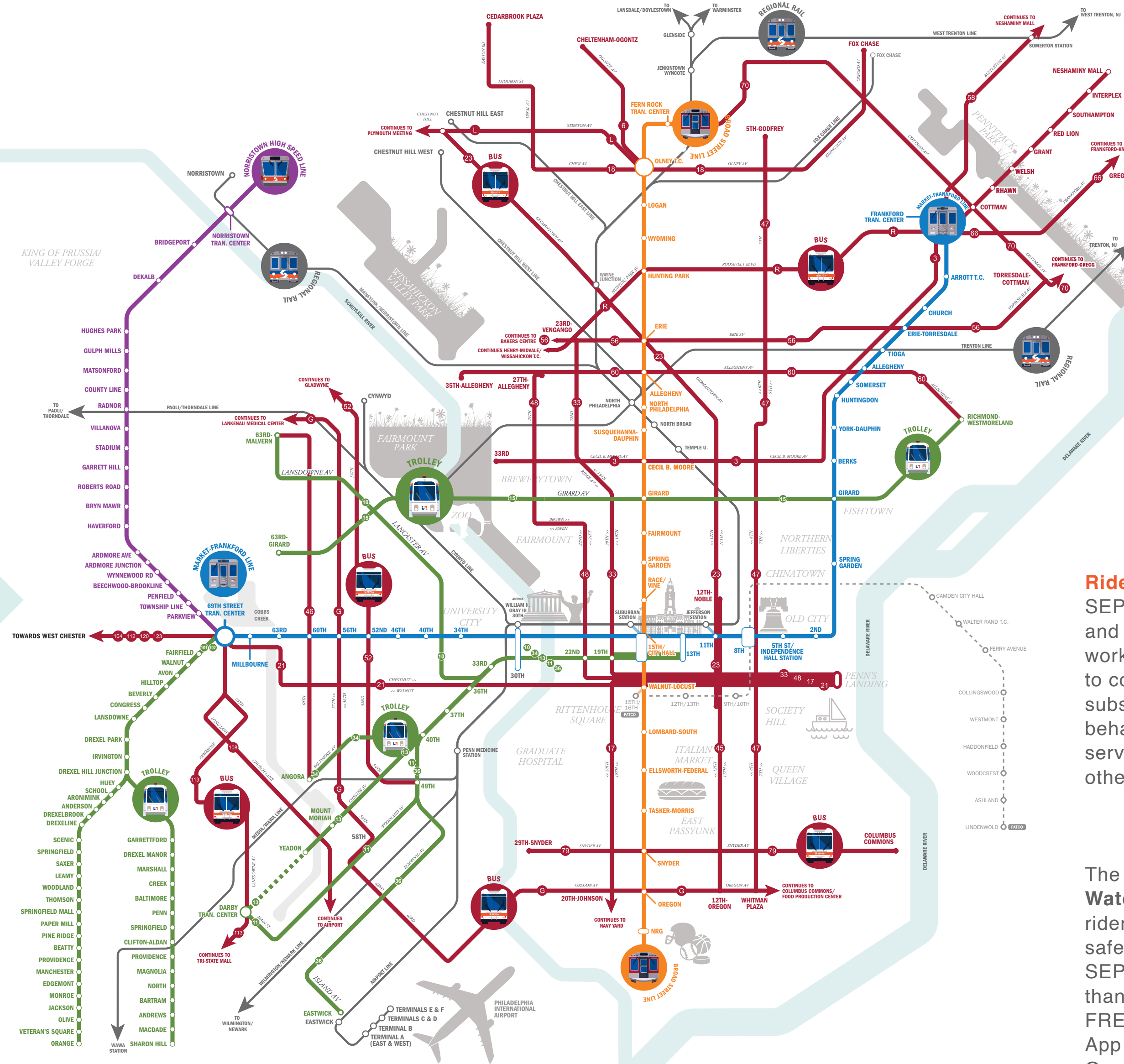
8 lines | Stops as requested
\$2 with SEPTA Key card
Tap in to ride



NORRISTOWN HIGH SPEED LINE

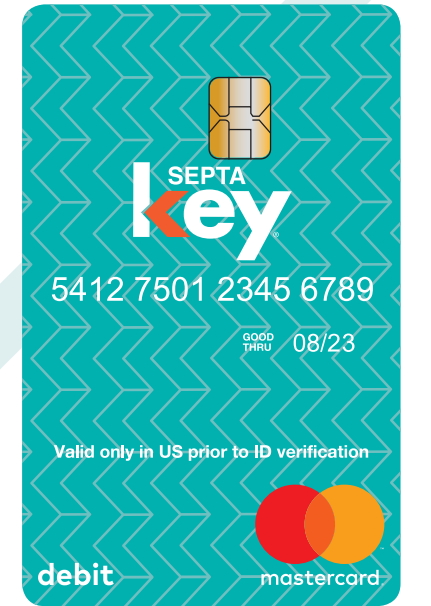
22 stops | Stops as requested
\$2 with SEPTA Key card
Tap in to ride

SEPTA KEY IS THE QUICK, SEAMLESS WAY TO PAY NO MATTER HOW YOU RIDE. VISIT SEPTAKEY.ORG FOR MORE INFO.



CLICK FOR FULL TRANSIT MAPS, FARE INFO, AND SCHEDULES

Map updated 08/15/2022. The SEPTA Key Prepaid Mastercard® is issued by Pathward, N.A., Member FDIC, pursuant to license by Mastercard International Incorporated. Mastercard and the circles design are registered trademarks of Mastercard International Incorporated. See Cardholder Agreement for details.



You've got Perks!

No coupons. No membership. Just flash your SEPTA Key for discounts at restaurants, shops, museums, and more. Perks Partners can be found at [ISEPTA Philly.com/Perks](https://www.septa.org/Perks)

Ride Safely!

SEPTA Transit Police are assigned to stations and vehicles throughout the service day and are working closely with social outreach specialists to connect those in need to substance use treatment, behavioral health services and other assistance.



The **SEPTA Transit Watch App** allows SEPTA riders to discreetly report safety & security tips with SEPTA Transit Police in less than 20 seconds. The App is FREE to download on both the App Store and Google Play. Or you can "Text A Tip" to (215) 234-1911.

